



## Cannabidiol (CBD)

### Increasing inquiries about CBD use

Customers have been calling staff inquiring about how CBD use affects federal drug testing. We addressed the use of CBD in a previous [newsletter](#). You can also find SAMHSA's [memo](#) addressing usage. Additional information is also available on the [Quest Diagnostics Employer Solutions Blog](#).



## MRO Transition Issues

### Fix in Q4 FY19 expected to remedy issues

In February 2018, IBC and Abbott began transitioning customers to a new Medical Review Officer (MRO) provider. Since the transition started, issues with turn around times for results and reporting have been identified. Abbott has identified a solution and is currently testing it. Resolution is expected in Q4 of FY 2019.



## Only One More Quarter in FY 2019

### Remember to spread out your random testing

Don't wait until September to try and complete a whole year's worth of random testing; it doesn't make for an effective Drug-Free Workplace Program. Make your random selections now, set up the tests and notify the appropriate parties.

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