

NOVEMBER 2022

## USA STAFFING UPGRADE HIRING MANAGER

QUICK REFERENCE GUIDE



1849 C Street, NW – MS 1748, Washington, D.C. 20240

DOI.GOV/IBC

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#### Overview

This document provides an overview of USA Staffing for Hiring Managers (HM) or other subject matter experts (SME). The USA Staffing system allows Human Resources (HR) to connect and share information with Hiring Manager users who need to provide feedback on work within USA Staffing. Through this interface, HR and Hiring Manager users can share notes, review assessment and announcement information, review applicant documents, and collaborate on certificates all within one system.

The URL for USA Staffing is: <u>https://usastaffing.gov/</u>. USA Staffing works best in Google Chrome. Some functionality is not available when using other browsers.

## Logging In

Your HR Office will create an account for you to log into the USA Staffing system. Once an account is created, you will receive a welcome email titled "Your New USA Staffing Account" containing the email address used to create your account and an activation link. Click on the link in the body of the email and follow the on-screen prompts to access the system. You will be asked to accept the system's *Rules of Behavior* the first time you log in and annually thereafter.

- Fw: [EXTERNAL] Your New USA Staffing Account
From: usastaffingoffice@opm.gov <usastaffingoffice@opm.gov> Sent: Thursday, October 13, 2022 10:49 AM To: Sundstrom, Nicole B <nicole_sundstrom@ibc.doi.gov> Subject: [EXTERNAL] Your New USA Staffing Account</nicole_sundstrom@ibc.doi.gov></usastaffingoffice@opm.gov>
This email has been received from outside of DOI - Use caution before clicking on links, opening attachments, or responding.
As a new system user, you must activate your USA Staffing account to access the system.
The email address in your account is:
nicole_sundstrom@ibc.doi.gov
Click the following URL to login:
https://stage.usastaffing.gov/
Note: This is an automated email message. Please do not reply.
USA Staffing® System
Fw: [EXTERNAL] Activation Link to Register Smart Card
From: usastaffingoffice@opm.gov <usastaffingoffice@opm.gov> Sent: Thursday, October 13, 2022 10:53 AM</usastaffingoffice@opm.gov>
To: Sundstrom, Nicole B <nicole_sundstrom@ibc.doi.gov></nicole_sundstrom@ibc.doi.gov>
Subject: [EXTERNAL] Activation Link to Register Smart Card
This email has been received from outside of DOI - Use caution before clicking on links, opening attachments, or responding.
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This message was sent to you because you requested an account activation link.
Click the link below to activate your account. <b>This link will expire in 24 hours.</b> https://signin.stage.usastaffing.gov/Account/ConfirmEmail?RegistrationID=104a844c-e491-4232-b0bd-2505f26d6a16&Email=1
If you are unable to open this link, follow these instructions to activate your account: 1. Copy the following text.
signin.stage.usastaffing.gov/Account/ConfirmEmail?RegistrationID=104a844c-e491-4232-b0bd-2505f26d6a16&Email=1 2. Open a new browser window.
3. Paste the copied text into the browser's address bar.
Note: This is an automated email message. Please do not reply directly to this message.
USA Staffing® System

To complete the activation of your account, register your Smart Card, such as the Personal Identification Verification (PIV). You are required to log in using your smart card. For instructions, see <u>Registering</u> <u>your Smart Card</u>. If you do not have a Smart Card issued by your agency, you must use Login.gov to gain access to USA Staffing.

### Hiring Manager Dashboard Overview

The **Dashboard** is your home page in USA Staffing. The dashboard consists of a Navigation Toolbar with menu options that allow you to access your Dashboard, access Online Help, view personalized Alerts, and manage your User Account. The Dashboard displays Assignments, and Positions to be filled. <u>https://help.stage.usastaffing.gov/HiringManager/index.php?title=Login</u>The tiles displayed on this page include:

- Assignments. This displays all assignments assigned to you and may include Job Opportunity Announcements (JOA), Applicants Lists, Panel Reviews, Position Descriptions and/or SME Evaluations that are in an incomplete status.
  - **Past Due**. Reflects the number of your assignments where the Due Date is prior to today.
  - **Due Soon**. Reflects the number of your assignments that are due within the next three days.
- **Positions Being Filled**. This displays a list of new hires and their status where you are listed as the Hiring Manager.
  - Incomplete
  - Selection Made
- Position Descriptions. The Dashboard will display but this functionality is not used by our office.

By clicking on one of the tiles, you can view the specific details.

US	SA Staffing®	Stage				😭 Dashboard	<b>?</b> Help	<b>1</b> Alerts	_ Carla Perez ▼
,	Welcome Ca	rla! You have	e						
	ASSIGN	iments 2		BEING FILLED	POSITION DESCRIPTIONS				
	Past Due 0	Due Soon 0	Incomplete 17	Selection Made 29					
	Assignments						Sort By: D	ue Date	•

#### Navigation Toolbar:

On your navigation toolbar and in your sign-in menu, the following options are available:

USA Staffing® stage	<b>☆</b> Dashboard	? Help	Alerts	💄 Carla Perez ▾
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• Dashboard. This button will display the Assignment and Positions Being Filled summary tiles.

- **Help.** Navigates you to the online help pages within USA Staffing. Once the Help item is clicked, you are taken to the online help content specific to the page you are currently viewing.
- Alerts. Where you view personalized notifications related to your hiring details. The number in "red" will display the active alerts.
- User Account. Displays your First and Last Name. Users can click on their name to access a menu with options for managing their account.
  - Profile. Displays your Email Address, Name, Address and Phone Number. Users can view or edit their personal information. The Email Address cannot be modified by the user. Please contact your HR office for email changes.
  - Tenant. Displays only if you have access to multiple Agencies (i.e., GOV or DOI).
  - **User Type.** Will display if you have access to USA Staffing with more than one profile type (i.e., HR User, Hiring Manager User, etc.).
  - **Sign Out.** Used to log off the system completely.

#### Assignment Tile

USA Staffing allows HR Users to collaborate with you, the Hiring Manager or SME, using a tool called Assignments. There are four types of assignments that may be assigned to you: Job Announcement Review, Applicant List Review, and Panel Review. Each assignment is sent to you through the Hiring Manager interface and can be accessed on the Assignment tile.

On the specific Assignment Tile, you will see the number of assignments you have that are Past Due and Due Soon. While on the Assignment Tile you can View, Search, Filter and Sort all you assignments. On the Assignment Tile the results are sorted by the default of due date. Click on the Sort By dropdown to change your sort option. The following elements are displayed:

ng <sup>®</sup> Stage			🎓 😧 Dashboard Help	⊡ Alerts	💄 Carla Perez 👻
Welcome Carla! You have	e				
ASSIGNMENTS 4	POSITIONS BEING FILLED	POSITION DESCRIPTIONS			
Past Due Due Soon 0 0	Incomplete Selection Made 17 29				
Assignments			Sort By: Due Date	•	
Filters Active × Change Reset			Position Title, Assignment Name, I Searc	h	
HR Specialist, GS-0201-12 DEMO HR		Due: 11/18/2022 Job Announcement Review	HR CONTACT Elizabeth Varoz		

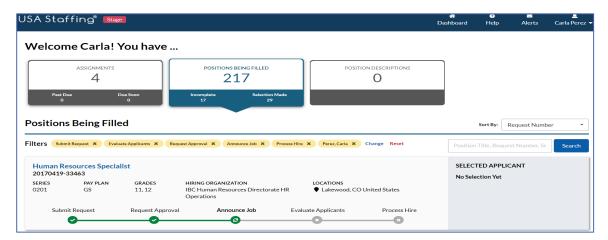
#### **Positions Being Filled Tile:**

The **Positions Being Filled** tile displays a list of any positions being filled that your HR contact has granted you access to view. The information on each position details includes Position Title, Request Number, Series, Pay Plan, Grade, Hiring Organization, Location(s), Status bar and the Selected Applicant, when applicable. On this page, you can Filter, Reset Filters, Sort, and Search Positions Being Filled that you have access to in USA Staffing. To help you track each position status there is also an **Activity Progress Bar** which displays the different phases of the hiring process that the position is currently in. There are three distinct icons to help identify what status within the given phase the position is currently in. The following elements are displayed:

The green circle with checkmark will indicate that the task is completed.

The green circle with arrows indicated that phase is active and in progress.

The grey circle with 'X' means that phase has not yet started.



### **Requesting a Hiring Action**

Requests mark the initiation of the recruitment process within USA Staffing. A Request is equivalent to a Request for Referral of Eligibles (SF-39) or a Request for Eligible Personnel Action (RFE/SF-52). The IBC business process is for Supervisors/Managers to initiate an RFE via <u>Workforce Transformation Tracking</u> <u>System/Entry on Duty System</u> (WTTS/EODS). Please refer to the <u>WTTS/EODS Instructions</u> for initiating an RFE. Your HR Office will use the information entered in the Request to move forward with the recruitment action being requested.

### **Receiving and Accessing Assignments**

Once HR has populated the information specific to your vacancy into USA Staffing and they have initiated an Assignment for review, an email will be sent indicating you have a new Assignment to complete. You can access the Assignment by clicking the URL in the email or logging into the system and searching for the appropriate Assignment.

ASSIGNMENTS	POSITIONS BEING FILLED	POSITION DESCRIPTIONS		
Past Due Due Soon 0 0	Incomplete Selection Made 0 0			
Assignments			Sort By:	Due Date

Once logged in, you will see your Assignments List on the home Dashboard.

The Assignments will identify which type of Review you have been assigned. There are three different types of reviews that you may receive in USA Staffing:

- Job Opportunity Announcement (JOA) Review. Can include the assessment, announcement text, and/or the announcement questionnaire for a recruitment. This is typically used to provide hiring managers an opportunity to review and request changes to the recruitment before it is posted on USAJOBS.
- **Panel Review.** Allows subject matter experts to receive a list of applicants, their documents, their qualifications determination, and their rating (when assessments were used) in order to make decisions critical to the hiring process. This type of review is typically completed before a final Certificate of Eligibles is issued to the Hiring Manager official to make an official hiring decision.
- **Applicant List Review.** Includes Certificate(s) of Eligible applicants who have been referred for selection consideration. This is typically used by hiring managers and/or subject matter experts to review applicants, determine which candidates should be interviewed, and make selection decisions.

#### Completing the Announcement and Assessment Assignment Review

The **Job Announcement Assignment Review** will allow you to edit the announcement text and/or announcement questionnaire for a vacancy.

- 1. To open the Job Announcement assignment review, click the link in the email or log directly into the system and search for the appropriate Assignment on the Assignment tile. Once found, click on the Assignment name hyperlink.
- 2. Each Job Announcement Assignment review will have its own details and instructions regarding the actions you should take, the date the Assignment Review must be completed by, and the hiring action to which the Review is tied. When you open an assignment review for the first time, the instructions from your HR office will be displayed. Follow the instructions from the HR office.
- 3. In the top right corner, you will see several items:
  - **Request Number (s)** will display the Hiring Action numbers associated with the assignment.
  - **Due Date** will display the date the assignment is due back to HR.
  - **Returned** will display the date the assignment was returned by any reviewer.
  - **HR Contact** will display the HR person who sent you the assignment. You can see their phone number and email address by clicking on the information icon next to their name.
  - View Instructions allows you to see the review instructions if you need to refer to them again.
  - **Other Reviewers** will show you the name(s), contact information and assignments of any other reviewers who were assigned to review this JOA, if applicable.
  - **Documents** allows you to view attached documents or add additional documents to the assignment review.
  - **Notes** allows you see notes added by your HR Office or add additional notes. Notes you save will be viewable by the HR office.
- 4. Begin typing any additions/edits to the announcement text where appropriate. Your edits will be tracked by highlighting proposed added text in green and proposed deleted text in red. The text will be highlighted to indicate the suggested changes to HR. After completing your edits, be sure to click **Save** on the bottom right-hand corner.

- Once you have completed reviewing a section, change the Approval Status drop-down to reflect the correct status and click Next to proceed to the next section of the assignment. Options include:
  - Incomplete: I have not finished the review.
  - **Approved:** I am comfortable with HR moving forward with the information provided.
  - **Approved Pending Changes:** I am comfortable with HR moving forward once the changes are made.
  - **Rejected**. I do not approve this information (Add a note in the Notes section indicating reasons).

Assignment: Job Announcement Review	Assignment Name JOA Review	Request Number(s) 20220713-75276	Due 11/24/2022	Returned N/A	HR Contact Carla Perez	0
Job Announcement Sections 3		View Instructions	Docu	ments 💿	Note	es v
V 🔲 Assessment: 0201 HR Specialist GS1112T				Text char	iges and comr	ments
Announcement Questionnaire				Text char	iges and comr	ments
Announcement Text				Text char	iges and comr	ments
(* > B I () X						
SUMMARY Summary: This postion is part of the IBC Human Resources Directories HR Operators. Office of the Servicey, <del>The mounter that is responsed for a lot of some</del>						•
LEARN MORE ABOUT THIS AGENCY						
Markeling Messaga: This (colis bescone)   Passa act Markeling Messaga here <mark>Passing new Agency Markeling section</mark>						
Marketing Link: https://www.doi.gov/lociteori-valpes						
THISJOBISOPENTO Holog Pades:						
* - U						-
	Appro	val Statuses Approv	red Pending C	hanges 💡	Next	
				San	• Ca	ancel

- 6. As you set the Approval Status for each section (i.e., Assessment, Announcement Questionnaire, and/or Announcement Text) you will see a green check mark which indicates you have completed that section of the assignment. A red checkbox next to a section indicates the Approval Status is not yet complete.
- 7. When all the sections have a green check mark next to them, and your permissions allow, click the **Return to HR button** to return the assignment. If you do not see this option, you are finished when all Approval Statuses are complete. Note: Changes cannot be made to assignments that have been returned to HR.

8. Click **Return to HR** to proceed to the next review assignment.

Assignment: Job Announcement Review	Assignment Name JOA Review	Request Number(s) 20220713-75276		Contact Irla Perez 🕕
Job Announcement Sections (3)		View Instructions	Documents 0	Notes -
✓ ✓ Assessment: 0201 HR Specialist GS1112T			Text changes	and comments
✓ ☑ Announcement Questionnaire			Text changes	and comments
✓ ☑ Announcement Text			Text changes	and comments
$\checkmark$				
			Save Return to HR	Cancel

9. If there are multiple Reviewers assigned to this Review, you will receive a warning message indicating that a return to HR will remove access for all assigned (Be Aware: Once the Review is returned, no other Reviewer can make changes to the Review).

#### Completing the Applicant List Assignment Review (Certificate has been Issued)

- 1. To open an Applicant List review, click the URL from the Review notification email or log into USA Staffing and click the hyperlink for the review from the Dashboard.
- 2. When you open a review for the first time, the instructions your HR office entered will be visible. If you have closed them and need to refer to them again, you can click the View Instructions button.
- 3. You can use the **View Announcement** button to open a copy of the announcement in a new browser window. The **Documents** and **Notes** can also be helpful tools in referencing additional information or documentation for the review. Documents you add and notes you save will be viewable by the HR office and other reviewers.

4. Select the Certificate Number(s) that you would like to review and click the **Review Lists** button. More than one certificate card can be selected and opened at one.

USA S	taffing <sup>® Stage</sup>						A Dashboard	? Help	Alerts	L Carla Perez <del>-</del>
Assignn	nent: Applicant List Review					Assignment Name Applicant List GS-11/1	Request Number(s) 2 20220815-80907	Due 12/08/2022	Returned N/A	HR Contact Carla Perez
	Boise, ID	to review. Status Incomplete	8	Certificate 20221108-JJMT-002 Certificate GS-0201-12 - Category Rating Bolse, ID	Status Incomplete	View Instructions	View Announcement	Documen	ts O	Notes 👻
Revi	2 Applicants			2 Applicants				_	Return to HR	Cancel

- 5. On the **Applicant List** page, you can review applicant records, review documents, document selection decisions, and add notes based on the permissions you have been granted. If you prefer to review the certificate information in a hard copy format, click the **Print** button.
- 6. Click the + icon to the left of the applicant's name to view their **Eligibility** and **Assessment** responses.
- 7. Click the **Documents** drop-down menu within the applicant's row to review their supporting documents, including their resume.
- Click the toggle icons to the right in each applicant's row. You may use the icons to denote follow-up actions with a candidate, indicate whether you have reviewed the candidate, and/or designate candidates of interest.



- Flag. Clicking this icon allows you to designate the applicant for follow-up.
- Checkmark. Clicking this icon allows you to designate the applicant as reviewed.
- **Star**. Clicking this icon allows you to designate the applicant as someone you are highly interested in selecting.
- 9. From this page you can add Notes to document your review process. Notes you save will be viewable to other reviewers as well as the HR office. Along with the note, the system saves the full name of the user who added the note, as well as the date and time the note was added. Once Notes are added, they become part of the case file and cannot be deleted.
  - You can add notes to an individual applicant record in the **Notes** column of the certificate,
  - You can select multiple applicants using the checkboxes to the left of the applicants' names, and use the Add Notes button to add the same note to all the selected applicants, and/or
  - You can add notes for the whole certificate by clicking on the **Notes** located in the top right corner of the Certificate.

- 10. From this page you can download documents that require your signature, such as the Certification of Due Weight form or Shared Certificates Statement of Understanding. Follow the instructions below to download/upload:
  - Download the form
    - i. Click on the Documents tab
    - ii. Click on the document name hyperlink
    - iii. Download and save the document to your personal drive
    - iv. Digitally sign the document using your PIV credential, then resave to your drive
  - Upload the form
    - i. Click on the Documents tab
    - ii. Click on the Documents tab Click on the Choose File button to upload the completed and signed document
  - Once the Certificates are returned to HR it will include the signed documents
  - **Reminder:** HR must review the documents before making any job offers, ensure the documents are signed and returned to HR.

Ass	gnme	ent: Applicant List Review				Assignment Name Certificate List of E			Returned 2 N/A	HR Contact Carla Perez 🚯
		nt Lists  Certificate Certificat Certifica	ew. Status Incomplete		Fitter by Document Name Document upload completed successf Document Name MPP- Supervisory Certification of Due		View Announcerr Submitted By Carla Perez	sent Docur		Notes • Cancel
					Drag and dro	p or choose up to five files Choose F	; to upload from your o		Cancel	

 To document a selection decision for an individual applicant, click the <u>No Decision</u> hyperlink to pull up the **Selection Decision** box. Chose the appropriate selected decision (**Selected**, **Alternate Selection, Not Selected, Declined/Withdrawn**) from the drop-down menu.

Selection Decision	×
Applicants	
Duck, Donald D 😣	
Decision	
Select a Decision	A
Select a Decision Select a Decision	*
Select a Decision	
Select a Decision Selected	

12. For **Selected** applicants, select the FPPS Request Number from the **Hiring Action** Number drop down that should be associated with the selection, and the appropriate Duty Location, PD number, and series, if multiple ones are available. Note: For multiple selections, you will need to tie the appropriate FPPS Request Number to each selectee to ensure they are placed in the correct organization code.

Applicants	
Duck, Donald D 😣	
Decision	
Selected	Ŧ
Request Number	
20220713-75276	v
Duty Location	
Boise, Ada County, Idaho	v
Position Description Number	
071322	v
Series	
Human Resources Management	v

13. The FPPS Request Number will be tied to the applicant's name allowing the selectee data to populate in the WTTS/EODS system.

pplicant List: Certifica	te List of Eligibles > V	liew Lists					signment Name rtificate List of Eligibles	Request Number(s) 20220815-80907	Due 12/04/2022	Returned HR Contact N/A Carla Perez
pplicant Lists										Documents (1
Applicants	Pay Plan: GS-0201-11 Location: Boise, ID	Filters: Specialties:					Inst	ructions Prin	nt Add	Filters Notes +
D Appli	cant Name		Rating	Selection Decision	Documents	Notes	Request Number	Date 0	Certified	Interested
	AR, JULIUS TIBERIUS		86	Selected	0 -	(0 v)	20220815-80907	11/4/2	022	\star 📀 며

- 14. To document selection decisions for multiple applicants with the same selection decision outcome, check the box to the left of all appropriate applicant records and select Make Selections. The audit code you select will be displayed when HR audits the certificate. You must use one of the following Selection Decisions:
  - o Selected
  - Alternate Selection
  - Not Selected
  - Declined/Withdrawn You must provide HR documentation when using this code.

**Important Supervisory Note**: We advise that you keep any vacancy and interview notes for a minimum of 2 years in case an applicant complaint is filed.

lica	nt Lists	0			Applicants					Other Reviewers	s Documents
	ate 20220914				HORNBLOWER, HORATIO HORACE SMouse, Minnie Winite, Snow S	Lama, Dalai 🛛	Man, Goofy 😂				
plica Name	nts 6 e: Certificate	Pay Plan: OS-0201-12 Location: Boise, ID	Filters: Specialties:	0	Decision			Instru	ctions	Print Ad	Id Filters Notes •
3		Applicant Name		Ratin	Not Selected		v	Request Number		Date Certified	Interested
Print	Documents	Make Selections Add Notes			Reason for Decision						
0	.+	Duck, Donald D		100	Not Selected		*	20220713-75276		9/14/2022	▶ 🖸 🕁
	+	HORNBLOWER, HORATIO HORACE		93						9/14/2022	☆ © 역
5	+	Lama, Dalai		78		Save	Cancel			9/14/2022	
5	+	Man, Goofy		90	No Decision	0 •	0 v			9/14/2022	
	+	Mouse, Minnie		100	No Decision	0 -	0 *			9/14/2022	
J	+	White, Snow		100	No Decision	•	0.			9/14/2022	₽⊙¢
									Approval Status:	Incomplete	Ner

- 15. When all interviews have been conducted, as applicable, and selection decisions have been made, enter the outcome for each certificate using the **Approval Status (Incomplete, Selection Made, Selection Not Made)** dropdown located at the bottom right of the certificate. If multiple certificates were used, you can use the **Next** button to navigate between certificates. To document approvals to a Certificate/Applicant List using **Notes** please refer to the **Documenting Approval/Adding Notes** section.
- 16. Once selection decisions for all certificates are documented, click the **Back to Assignments** button located in the bottom right corner of the page. The status for each completed certificate assignment will be shown in green. If any certificates show an **Incomplete** status in red text, this indicates the Approval Status is not yet complete.

17. If you are not going to select from this list of applicants, mark the **Approval Status** as "Selection Not Made" from the drop-down list.

pplicar	nt List: Ce	ertificate Review - Demo > Viev	v Lists				Assignmer	It Name Request Number(s) Review - Demo 20220713-75276	Due 12/03/2022	Returned N/A	HR Contact Elizabeth Varoz
	nt Lists (						Certificate	20220713-75276	Other Review		Documents 0
Applicar	te 20220914-J ts 6 : Certificate	Pay Plan: GS-0201-12 Location: Boise, ID	Filters: Specialties:					Instructions	Print /	Add Filters	Notes •
		Applicant Name		Rating	Selection Decision	Documents	Notes	Request Number	Date Certified	Int	erested
	+	Duck, Donald D		100	Selected	0 *	0 *	20220713-75276	9/14/2022	P	• 📀 ★
	+	HORNBLOWER, HORATIO HORACE		93	Not Selected	0 *)	0 *)		9/14/2022	F	r 📀 🕁
	+	Lama, Dalai		78	Not Selected	0 *	0 -		9/14/2022	F	r 📀 🕁
	+	Man, Goofy		90	Not Selected	0 *)	0 *		9/14/2022	F	i 🕗 🕁
	+	Mouse, Minnie		100	Not Selected	0 *	0 *		9/14/2022	F	r 📀 🕁
	+	White, Snow		100	Not Selected	0 *)	0 *		9/14/2022	F	2 📀 🕁
								Approval Statu	Selection Not		Next

 When all certificate assignments are complete, and if your permission allows, click the Return to HR to return the Review. If you do not see this option, you are finished when all statuses are complete.

US	۹ St	affing <sup>® 5500</sup>				A Dashboard	€ Help	⊠ Alerts	Elizabeth Varoz •
As	ignm	ent: Applicant List Review			Assignment Name Certificate Review - Demo	Request Number(s) 20220713-75276	Due 12/03/2022	Returned N/A	HR Contact Elizabeth Varoz
	-	nt Lists 1 applicant lists below that you want to re-	view.	View Instructions	Other Reviewers	View Announcement	Docum	vents ()	Notes +
	0	Certificate 20220914-JJMT-001 Certificate GS-0201-12 - Competitive Merit Promotion Boise, ID 6 Applicants	Status Selection Made						
							(	Return to	HR Cancel

- 19. If there are multiple Reviewers assigned to this Review, you will receive a warning message indicating that a return to HR will remove access for all assigned (Be Aware: Once the Review is returned no other Reviewer can make changes to the Review).
- 20. A pop-up box will display that says: *All review assignments are complete*. *The review is ready to be returned to HR*. Clicking **Return to HR** will send the review back to HR and it will no longer be available for you or any other Reviewers to make comments.
- 21. Once the review is returned, you will be invited to complete the Chief Human Capital Officer's (CHCO) Management Hiring Process Satisfaction Survey (<u>http://study.opm.gov/mss</u>) about your experience with the hiring action. This survey is voluntary and confidential, and we highly encourage you to take a few minutes to complete it. The results are used by OPM and by each agency to make

changes to the hiring process that will increase hiring manager satisfaction with HR services and improve the quality and timeliness of the applicants referred.

#### **Completing Panel Review Assignments**

Panel Reviews are pre-certified "stored lists" of applicants that are shared with Hiring Managers. Hiring Manager users can review the list of applicants prior to the creation of certificates and, if permissioned by the HR user, review specific applicant documents (by document type) and submit back recommended changes to the minimum qualifications and assessed rating of an applicant based on a review of their qualifications.

- 1. To open a Panel Review, click the URL from the Review notification email or log into USA Staffing and click the hyperlink for the review from the Dashboard.
- When you open a review for the first time, the instructions your HR office entered will be visible. If you have closed them and need to refer to them again, you can click the View Instructions button.
- 3. You can use the View Announcement to open a copy of the announcement in a new browser window. The Documents and Notes can also be helpful tools in referencing additional information or documentation for the panel review. Documents you add and notes you save will be viewable by the HR office and other reviewers.
- 4. Select the applicant list(s) you would like to review and click the **Review Lists** button.

USA Staffing <sup>e</sup> 📟		<b>☆</b> Dashboard	? Help	2 Alerts	Liizabeth Varoz <del>-</del>
Assignment: Panel Review	Assignment Name SME Panel Review - Demo	Request Number(s) 20220713-75276	Due 11/18/2022	Returned N/A	HR Contact Elizabeth Varoz
Stored Lists III Constraints and the stored lists below that you want to review.  Stored List SME Panel Review (S-2001-11-Calegopy Rating (Career Transition Assistance Plan, J. Interagency) (Career Transition Assistance Plan,	View Instructions	View Announcement	Docum	ents ()	Notes +
				Return to H	IR Cancel

5. On the Panel Review page, you can review applicant information, open their supporting documents, add notes, and toggle applicants as flagged and/or reviewed to help keep track of your progress.

- 6. You may also access an expanded view of the applicant record by clicking on the plus button + next to the applicant's name. The following applicant information may be displayed, depending on the announcement and the applicant list settings enabled by the HR office:
  - **Contact Information**: Email, Phone, Street Address, City/State/Country, and Postal Code.
  - **Preferences**: responses to the Preferences section of the Announcement Questionnaire.
  - Eligibilities: claim(s) and adjudication for any applicable eligibilities.
  - **Assessment**: responses to the Assessment Questionnaire.

SA Staff	ing <sup>e Stage</sup>				A Dashboard	<b>?</b> Help	Alerts Elizabeth Varo
anel Review:	SME Panel Review - D	emo		Assignment Name SME Panel Review - Demo	Request Number(s) 20220713-75276		Returned HR Contact N/A Elizabeth Varoz
stored Lists	1						Documents 0
Stored List: SME Pa	anel Review						
Applicants 3	Pay Plan GS-0201-11	Location Boise, ID	Fitters I. Career Transition Assistance Plan; J. Interagency Career Transition Assistance Plan	Specialties	h	nstructions	Print Notes -
	Applicant Name		Vet Preference	Documents	Notes	Rating	Reviewed
· (-)	CAESAR, JULIUS TIBER	RIUS	NV - No Preference Claimed	0 *	0 *	View	0 4
+ Contact In	formation						View Only
+ Preference	es 3						View Only
+ Eligibilitie	• 0						View Only
+ Assessme	ent: 0201 HR Specialist GS1112T	12					View Only
• +	Duck, Donald D		NV - No Preference Claimed	0 *	0 *)	View	⊘ ସ
• +	Mouse, Minnie		NV - No Preference Claimed	0 *)	0 *	View	ତ ମ୍ବ
							Back to Assignments

- 7. If you prefer to review the applicant list in hard copy format, click the **Print** button.
- 8. Click on the **Notes** drop down to input your rating qualification decision for each candidate on the list and click on **Add Note**. Your applicant ratings will only be viewable to the HR Office and cannot be seen by other panel reviewers.
- 9. Clicking the **View** hyperlink will allow you to open and view the Rating Detail, however, you will not be able to enter or update ratings. You will need to follow Step 8 to add your qualification decision.
- 10. Once you have completed reviewing all applicants on your list and adding Notes, click on the Back to Assignments. The status for each panel review assignment will reflect Incomplete. This is because only Notes are allowed and not updating their rating.
- 11. Click the **Return to HR** button to return the Panel Review.

12. A pop-up will display: *All review assignments are complete. The review is ready to be returned to HR.* The Panel Review will no longer be displayed in your Assignment Tile.

ssign	ment: Panel Review		Assignmer Panel Revie		Request Number(s) 20220815-80907	Due 11/22/2022	Returned N/A	HR Contact Carla Perez
	d Lists 1 the stored lists below that you want to revie	w.	View Instructions	View	v Announcement	Documen	ts 🛈	Notes -
0	Stored List Panel Review 1107 GS-0201-11-Competitive Ment Promotion A. Time-n-Grade Boise, ID 5 Applicants	Status Incomplete						
			 			<	Return to HR	Cance

#### **Documenting Approval/Adding Notes**

Notes can be used in a variety of ways. You may wish to add Notes for other Reviewers, for the HR Office to see, or you may also wish to add notes to a specific applicant (Be Aware: once Notes are added, they become part of the case file and cannot be deleted.)

- 1. To document approvals to a Certificate/Applicant List using Notes click the **Notes** tab (within the Certificate being reviewed).
- 2. Insert text in the **Add Note** text box.
- 3. Click on **Notes** to close.

olicant	t List:	Applicant Lis	st GS-11/12 > Vi	ew Lists			Assignment Name Applicant List GS-11/12	Request Numl 20220815-809		Returned 2 N/A	HR Contact Carla Perez
olicant	t Lists	1									Documents
Certificate	2022110	08-JJMT-001									
plicants t Name: (			Pay Plan: GS-0201-11 Location: Boise, ID	Filters: Specialties:			In	structions	Print	Add Filters	Notes -
_					Notes						
		Applicant Name	Category	Vet Preference		🔁 Carla Perez	Hiring Manag	er User		11	/9/2022 15:27 EST
	+	Mouse, Minnie M	Best Qualified	CPS - 10-point preference bas		Selection is approved.					
	+	White, Snow	Best Qualified	CP -10-point preference base							
					Add Not	e					
					Two se	lection are approved from this certificate.					
											/3
									C Ad	Id Note	Cancel

Note: Since the system has easily viewable history of changes made to a certificate (who made which selection decisions, who overrode selections decisions, who audited the certificate, who

returned the review, and when all these actions were taken) and these actions are individually permissioned, digital signature functionality was not added.

#### **Batch Print Applicant Documents**

1. To print multiple applicants' documents at the same time from either the panel review list or a certificate, select the box on the top left of the grey bar to select all the applicant records at once. Select **Print Documents.** 

Applicant List: Applicant List GS-11/12 > Vie	w Lists		Assignment Name Applicant List GS-11/12	Request Number(s) 20220815-80907	Due 12/08/2022	Returned N/A	HR Contact Carla Perez
Applicant Lists  Certificate 20221108-JJMT-001						Do	cuments 0
Applicants 2 Pay Plan: GS-0201-11 List Name: Certificate Location: Boise, ID	Filters: Specialties:		Ins	tructions Pri	nt Ac	ld Filters	Notes 👻
Al 2 Applicant records are selected - Clear selected records           Image: the selected records	Vet Preference	Selection Decision	Documents	Notes Request N	lumber D	late Certified	Interested
🗹 + Mouse, Minnie M Best Qualified	CPS - 10-point preference bas	Selected	0 *)	0 7	1	1/8/2022	☆ 📀 역

2. Select all appropriate documents type(s), the order in which you would like them printed, then click **Print Documents**.

Select the document types that you w	ant included	
Assessment Questionnaire		
Cover Letter		
Resume		
Transcript		
Choose document order		
Order by List Rank		
Order by Last Name		
	Print Documents	Cancel

 You will receive a pop-up with a Confirmation message that reads: Batch printing in progress. When complete, you will receive an alert; click the alert to download the file. Once your batch print file is ready, you will see a new alert in the Alert icon at top right side of the page. To open the batch print document, click on the alert.



#### Additional Help

For questions or comments around the content of a Review assigned to you or for questions regarding business processes, please contact your HR Office. To further clarify system processes and to troubleshoot issues with system functionality, click the **Help** icon on the Navigation Bar on the page for which you need help.

