



United States Department of the Interior

INTERIOR BUSINESS CENTER
Denver, CO 80235

D-2670

November 5, 2020

Memorandum

To: Federal Personnel and Payroll Systems (FPPS) User Group Representatives

From: Christine Zertuche-Rocha, Chief //signed//
Payroll Operations Division

Subject: 2020 Federal Employee Health Benefits Open Season and Terminating Plans

This year's open season will run from Monday, November 9, 2020 through Monday, December 14, 2020. The Open Season Benefits Administration Letter (BAL) 20-403 can be found at <https://www.opm.gov/retirement-services/publications-forms/benefits-administration-letters/>. In this BAL, OPM describes the terminating plans and plans that are reducing areas of coverage.

Employees under these plans should make a new valid health benefit plan election through Employee Express <http://www.employeeexpress.gov/> or through their Servicing Personnel Office (SPO) contact during open season. The Benefits Processing Branch will provide a query to each SPO of impacted employees no later than November 9, 2020. Please contact these employees to inform them that their current plan is being terminated or their coverage area is being reduced.

If these employees do not make an election during open season, the SPO will need to transfer these employees into the lowest cost provider per the BAL and our Client Interface Guide. The lowest cost provider for 2021 is the GEHA Indemnity Benefit Plan-Elevate option. To complete this transfer, the SPO needs to enter the most current SF-2809 information into FPPS under the FEHB command. This is the only way to properly build the information in FPPS and in the OPM and health benefit carrier's databases.

Please share this information with Servicing Personnel Offices and all appropriate staff. If you have any questions, contact Duke Dupre at (303) 969-7487.