DOIAccess 3.0 Requester TrainingModule

September, 2018

DOIAccess 3.0

Record of Changes

Slide #	Topic	Date
12 - 13	Personal section, self edit capability	Sept. 2018
23 - 25	Select supervisor in card request template	Sept. 2018
42	Employment status value to search results	Sept. 2018

DOIAccess 3.0

What is DOIAccess?

- System of record for DOI identity management
- Interfaces with FPPS and Active Directory
- Primary tool for requesting a DOI Access card for incoming persons
- Primary tool for requesting the de-provisioning of a record when persons are leaving the department
- 508 Compliant

DOIAccess 3.0 – Training Modules

DOIAccess 3.0 – Role Based Training Module

- Requester Role Use Cases:
 - Homepage Dashboard
 - Checking My Card
 - Onboarding an applicant (requester activities only)
 - Check Requested Cards
 - Searching for a record



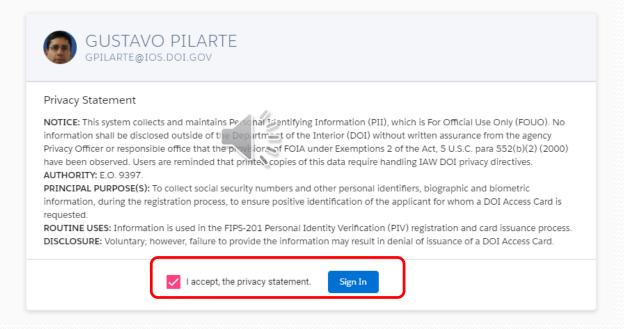
Requesting to Deprovisioning a record

Home Page Dashboard

DOIAccess 3.0 – Home Page

Launch the DOIAccess application by navigating to the following URL: https://doiaccess.doi.net/app/

DOI 🖁 ACCESS

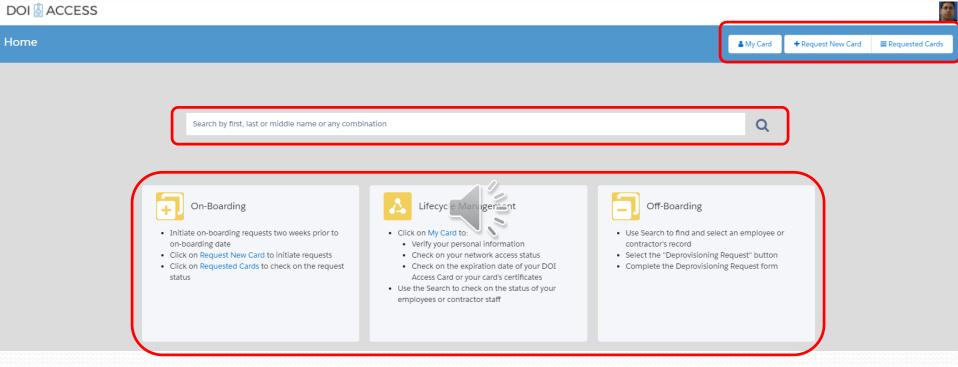


Privacy Statement

- After reading the statement, check the "I accept the privacy statement".
 - Check the box will activate the "Sign In" button.
 - Click on the "Sign In" button to access the system.

DOIAccess 3.0 - Home Page

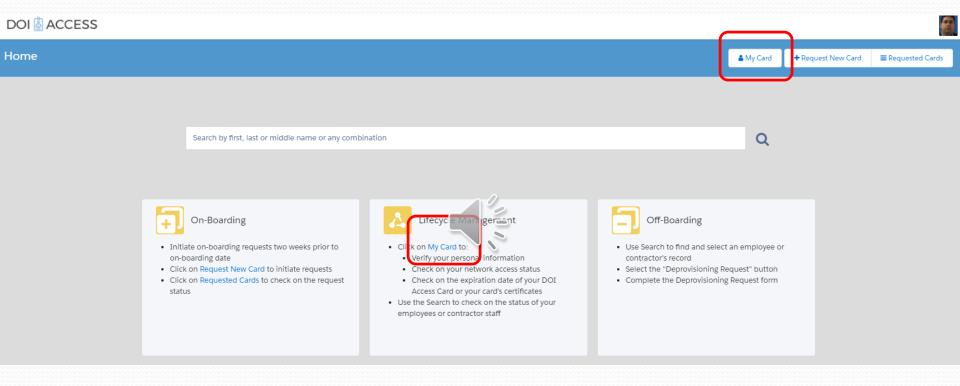
After accepting the privacy statement, the application will take you to the DOIAccess home page

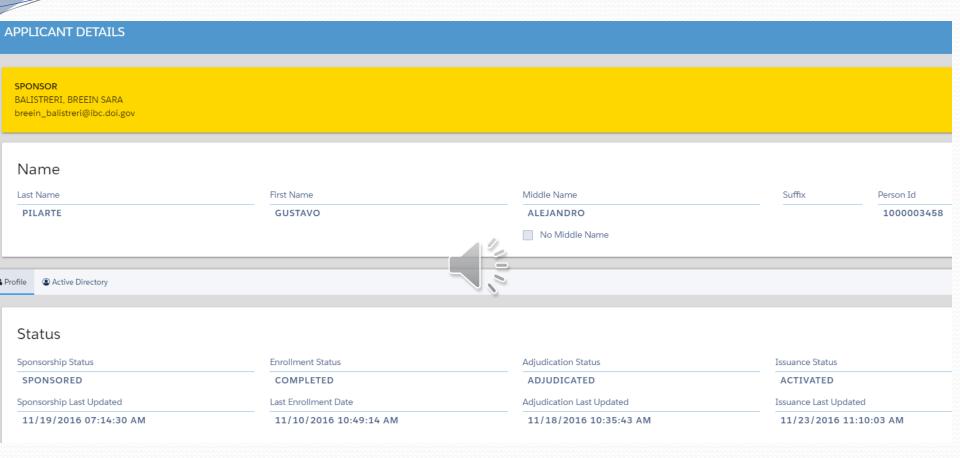


- View My Card
- Request New Card
- Check Requested Cards
- Search for an Applicant in the system

Checking My Card

Click on My Card to see your card data

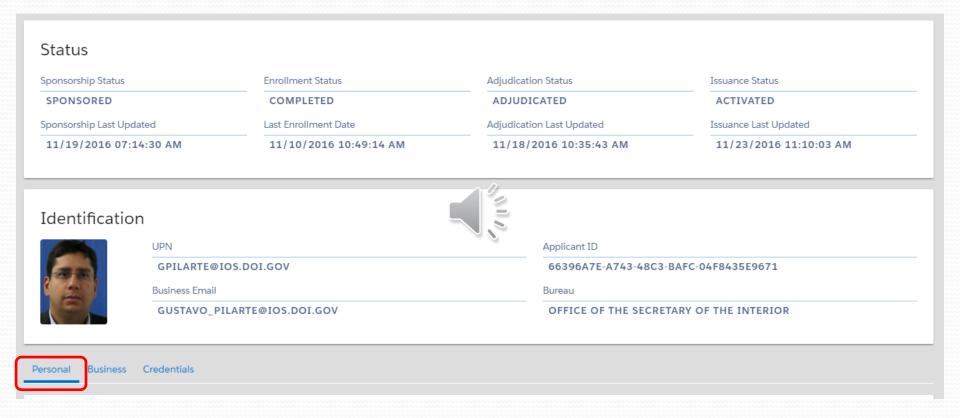




Users may see their data in the Applicant Details view including employment status:

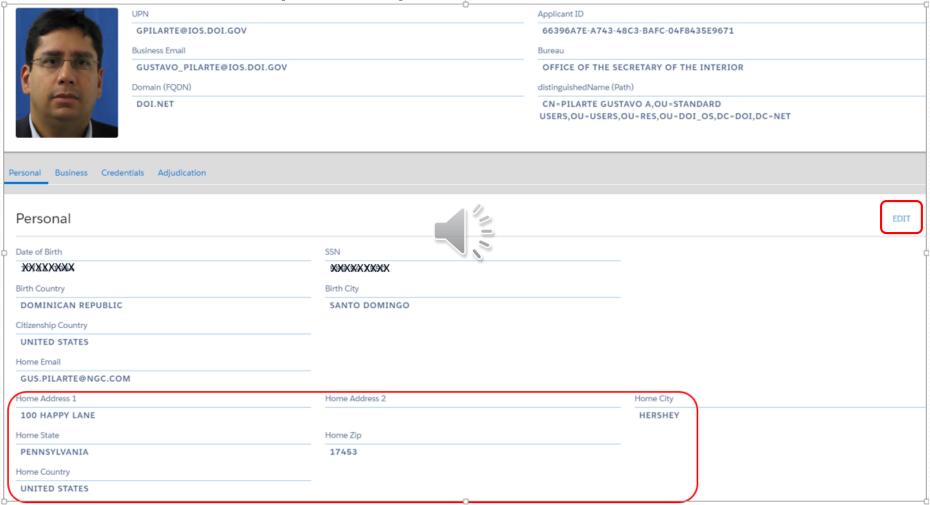
- Sponsorship status = reflects if employee has been sponsored to receive a DOIAccess card
- Enrollment status = displays the status of an applicant's enrollment
- Adjudication status = displays status of fingerprint and background investigation
- Issuance status = displays status of DOI Access card issuance and activation

Personal Data



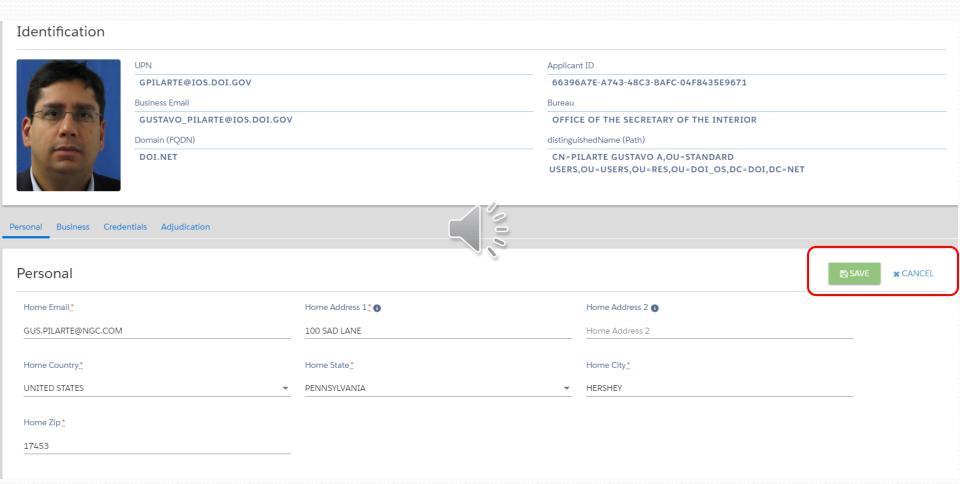
Personal view displays details held in the DOIAccess system about your personal information

Personal Data (cont'd)

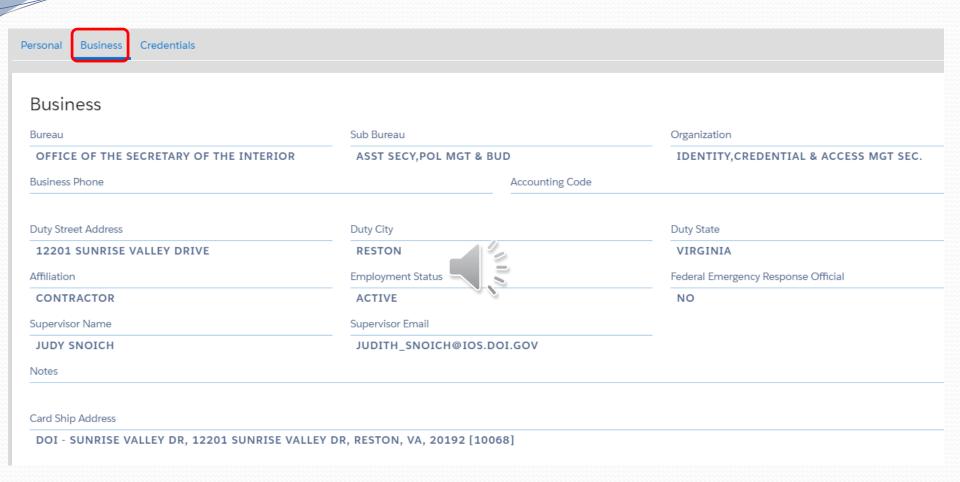


 Note that sensitive PII (DoB and SSN) have been redacted to protect the record holder

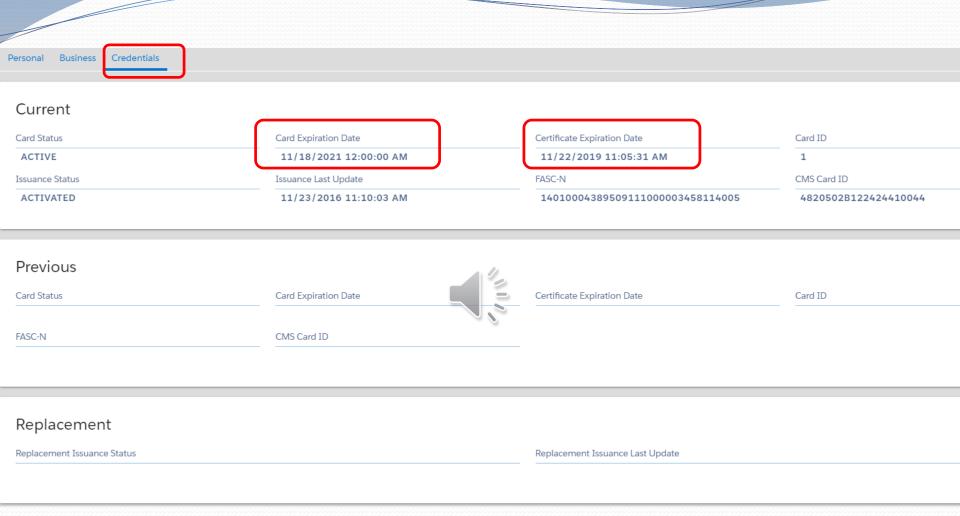
Personal Data (cont'd)



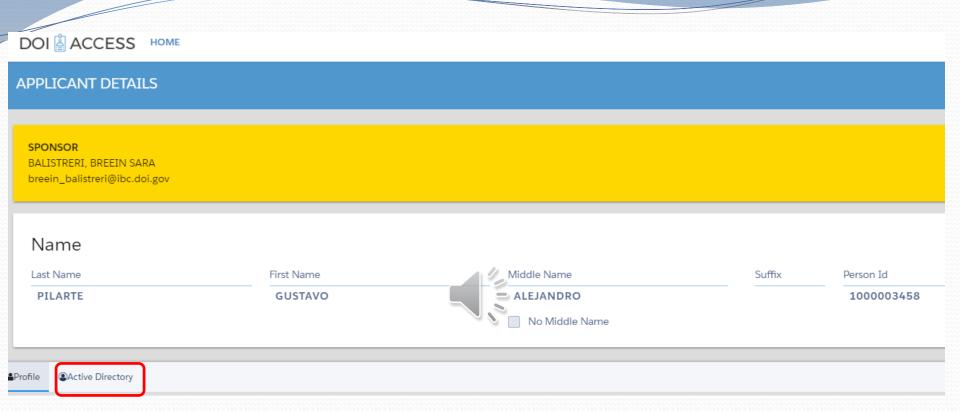
Save or cancel your changes



 Business view displays details held in the DOIAccess system about your employment status at the DOI



- Date of expiration for the digital certificates contained in the card.
- Credential data for current, previous and replacement cards as well as pending requests
- Details for enrollment and sponsorship of the credential holder not shown above



 The Active Directory button will open a page that displays details about your DOI network account and related details.

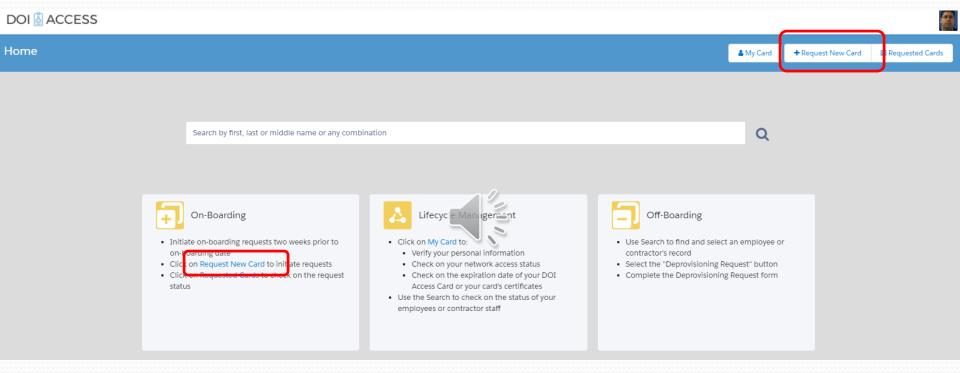
Active Directory		
account		
omain (FQDN)	distinguishedName (Path)	
DOI.NET	CN=PILARTE GUSTAVO A,OU=STANDARD USERS,OU=USERS,OU=RES,OU=DOI_OS,DC=DOI,DC=NET	
xtensionAttribute5	Last Update Date	ObjectGUID
66396A7E-A743-48C3-BAFC-04F8435E9671	09/28/2017 04:26:00 PM	3577367D-351D-4EC6-992E-B9CA57BF4C84
serPrincipalName	givenName	SN
GPILARTE@IOS.DOI.GOV	GUSTAVO	PILARTE
niddleName	CN	displayName
ALEJANDRO	PILARTE GUSTAVO A	PILARTE, GUSTAVO ALEJANDRO
itials	msExchExtensionCustomAttri pute3	mail
A	GUSTAVO (CONTRACTOR)	GUSTAVO_PILARTE@IOS.DOI.GOV
MAccountName	Disabled	
GPILARTE	NO	
ktensionAttribute6	extensionAttribute8	extensionAttribute13
	60701210	
henCreated	whenChanged	
11/08/2016 01:50:26 PM	09/28/2017 03:02:34 PM	
tSecurityIdentities		

 The AD page displays identifying attributes unique to you within the DOI network. If your card is not working, you may follow this link to perform a test: http://wiki.doi.net/cardcheck/

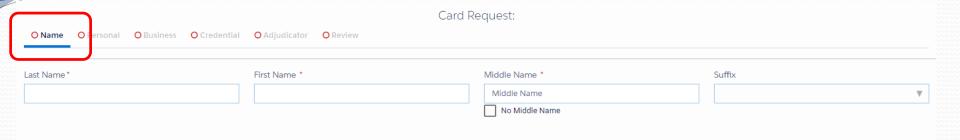
On-boarding an Applicant - Request New Card

DOIAccess 3.0 – Home Page

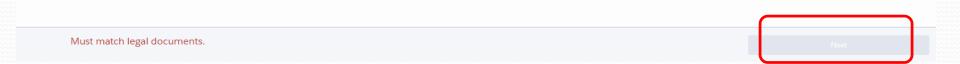
Request New Card

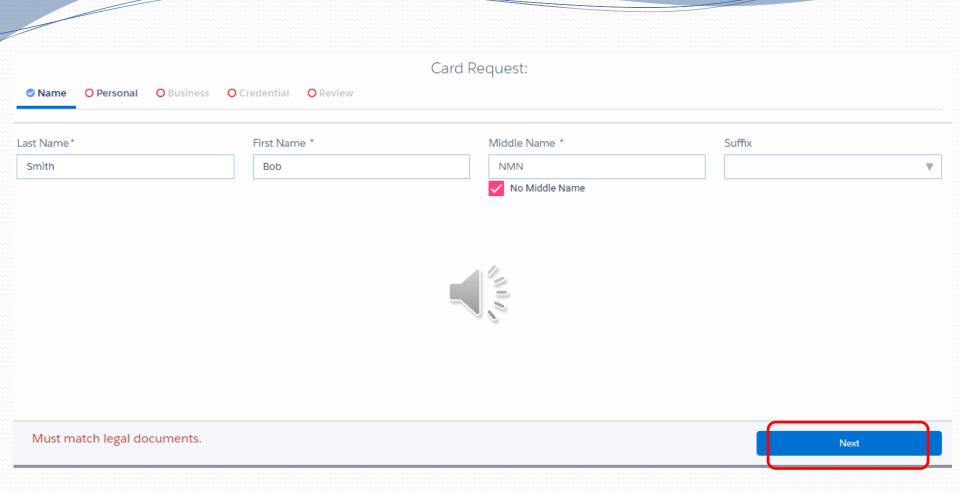


From the Home Page, select Request New Card

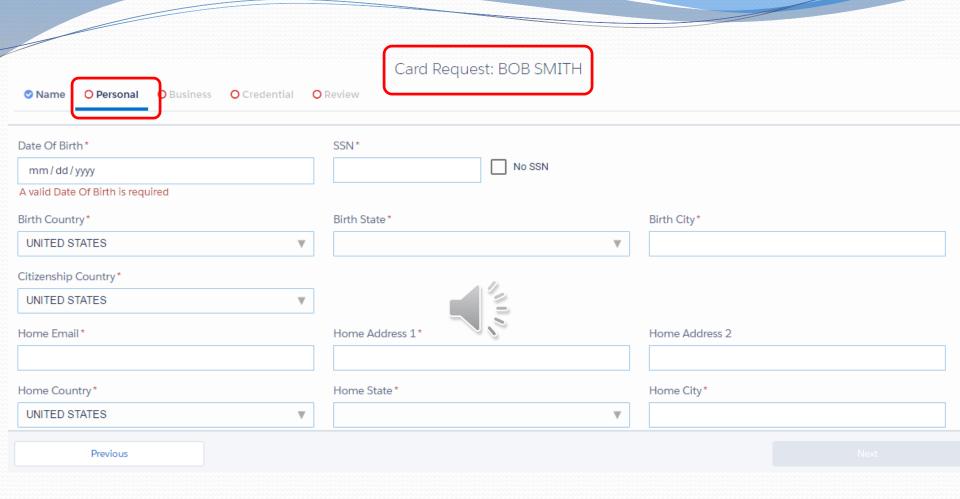


- Card request form walks you through the steps of requesting a card, from name through final review and submittal
- Be sure to enter names as they appear on legal documents, suffix being for Junior (Jr.), the third (III), Senior (Sr.)etc.
- Once required fields are completed, Next button turns blue and activates

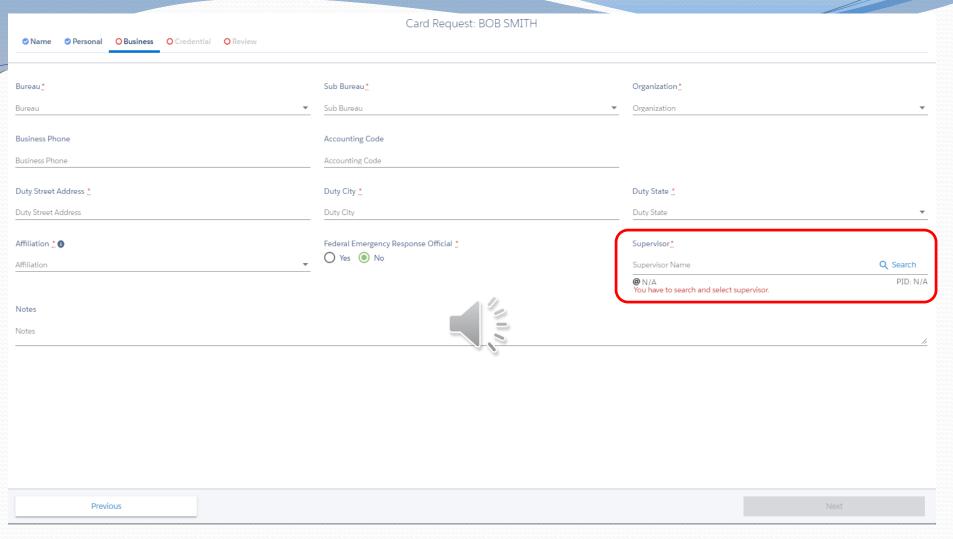




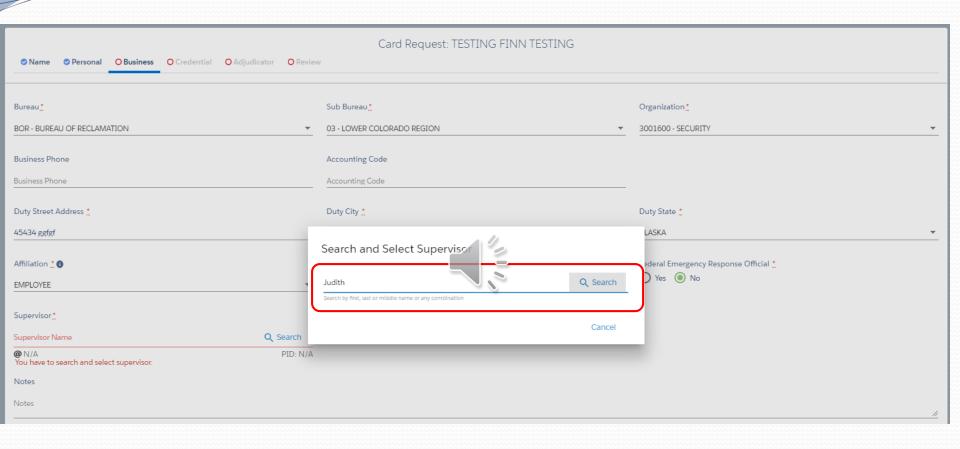
 Next button on bottom right hand of page will activate <u>only</u> once all required fields are populated.



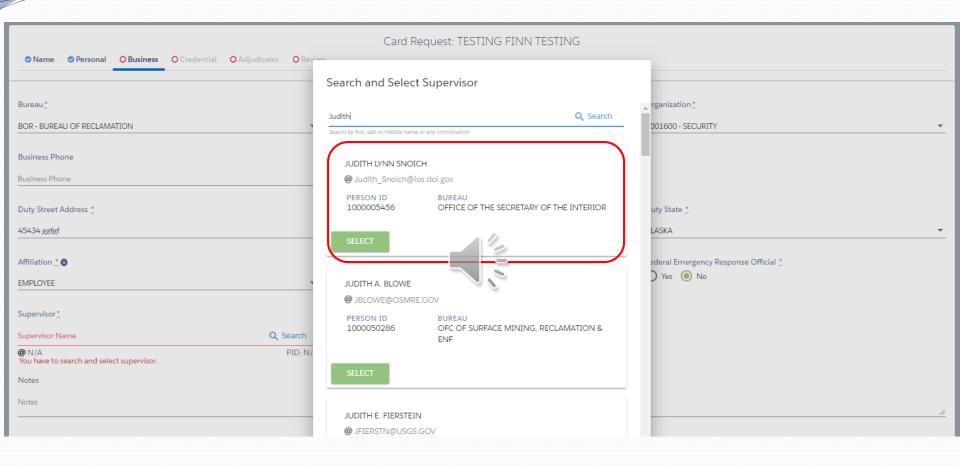
- Applicant name appears at top once Name page is completed
- Required fields are marked with a red asterisk
- Drop down menus are marked with a down arrow in the input field
- In drop down menu fields, you may enter the first few letters



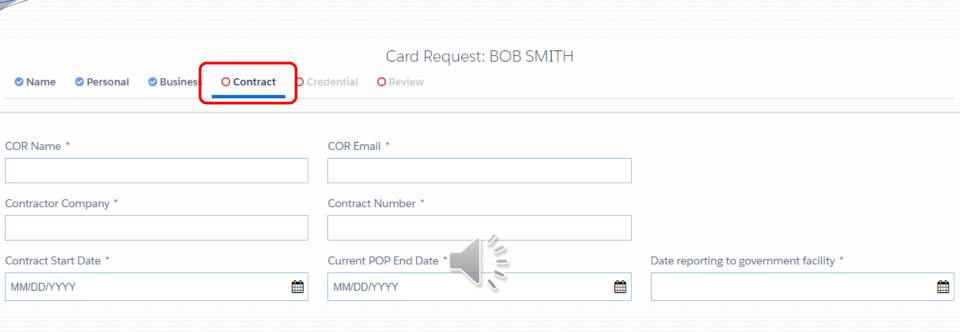
- Business fields relate to employment status at DOI
- Selecting Contractor under Affiliation prompts the system to open additional fields that are required for contract employees



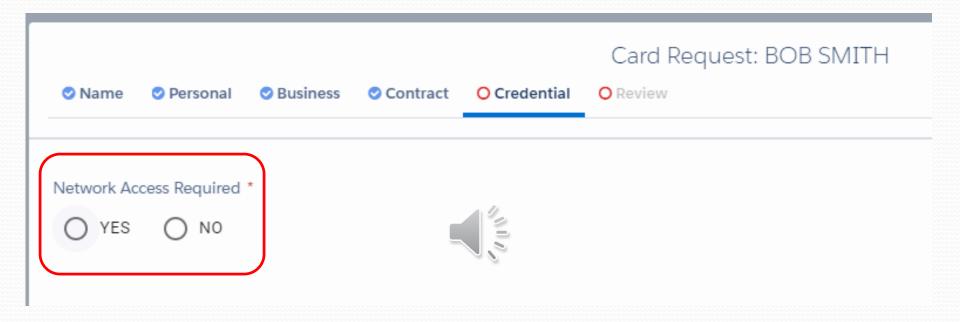
Type in supervisor name and click on Search



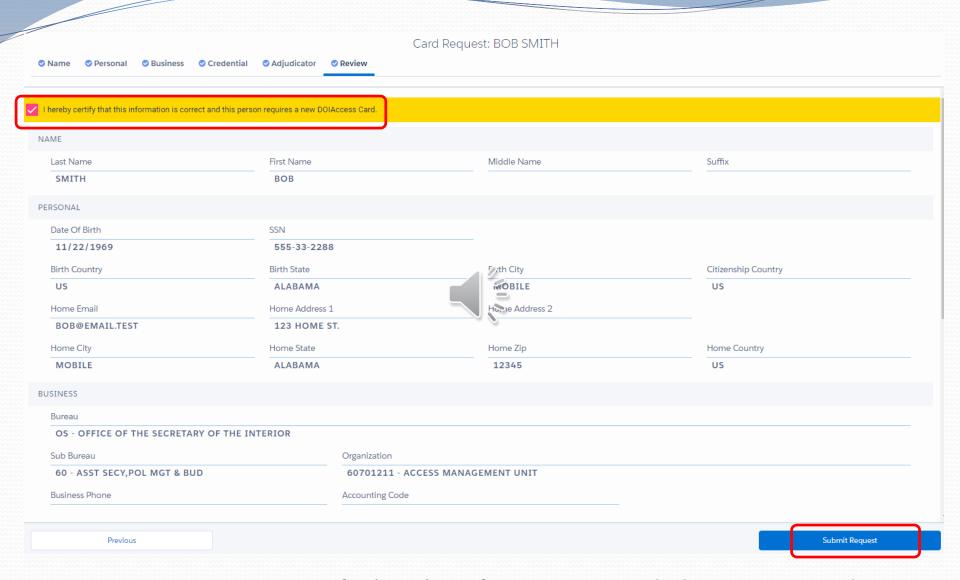
Select supervisor from the approved list



- For contractors, you must complete the fields to match the data entered in FBMS
- Under Contract Number, please enter the number referenced in the Letter of Designation and not the PRISM PO#
- Ensure all data is as accurate as possible



 As a requestor, you may only select yes/no to specify if the person for whom you're requesting a card will require access to the DOI network

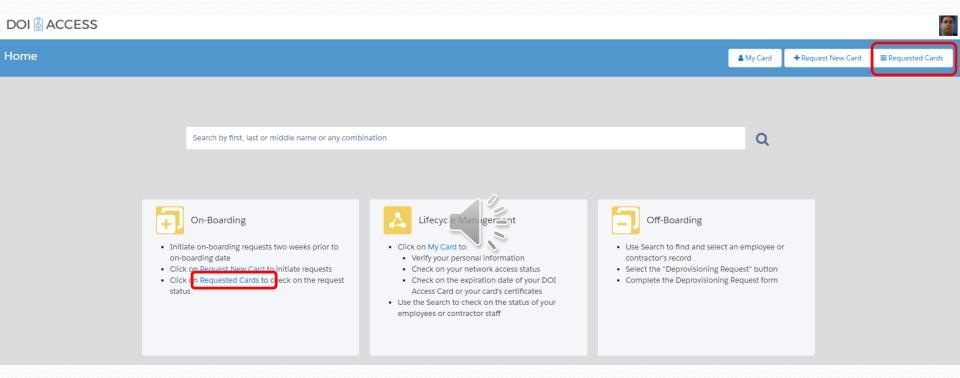


 Review your entries, certify that the information provided is accurate and select <u>Submit Request</u> in the bottom right hand corner of the page.



DOIAccess 3.0 – Submission Status

Checking Requested cards



From home page, click on Requested Cards button

DOIAccess 3.0 – Request Status

Checking requested cards



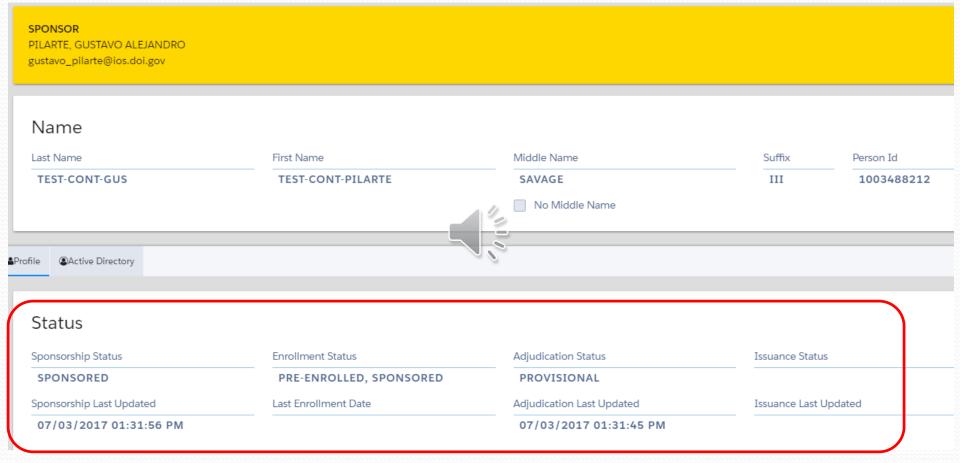


Requested Cards				
STATUS	FULL NAME	AFFILIATION - PERSON ID	BUREAU	LAST UPDATE DATE
INCOMPLETE SPONSOR	Smith . Bob	EMPLOYEE - NO PERSON ID	OS - 60 - 60701210	07/06/2017 03:43:42 pm
SPONSORED	TEST-CONT-GUS , TEST-CONT-PILARTE S	CONTRACTOR - NO PERSON ID	OS - 60 - 60701210	07/05/2017 12:25:06 pm
SPONSORED	TESTS-CONT-PILARTE, TESTS-CONT-GU	CONTRACTOR - NO PERSON ID	03-00-00701211	07/03/2017 03.45.04 pm
SPONSORED	TESTS-EMP-PILARTE, TESTS-EMPL-GUS	EMPLOYEE - NO PERSON ID	OS - 60 - 60701211	07/03/2017 01:55:04 pm
SPONSORED	TEST-EMP-PILARTE , TEST-EMP-GUS FRI	EMPLOYEE - NO PERSON ID	OS - 20 - 20000000	07/03/2017 09:25:04 am
SPONSORED	TESTER, GUS NMN	EMPLOYEE - NO PERSON ID	OS - 15 - 15000000	06/26/2017 03:50:08 pm
SPONSORED	TESTER, JUDE BOSSLADY	CONTRACTOR - NO PERSON ID	OS - 15 - 15000000	06/21/2017 03:25:12 pm

- The requested cards queue will show the status of cards requested by you and the status of each requested card
- Clicking on any record will take you to the Applicant Details page

DOIAccess 3.0 – Submission Status

Checking requested cards

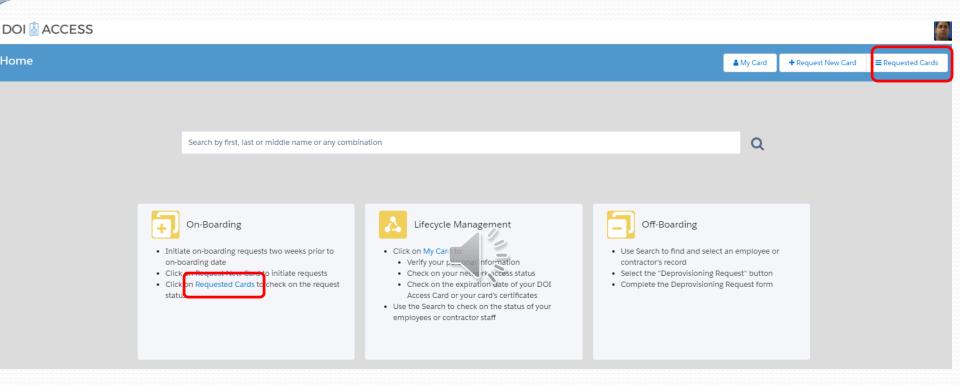


Status section displays state of the various steps involved in onboarding a person once the record has been sponsored

Section	Status	Action
Sponsorship Status	Incomplete SponsorSponsored	Contact Sponsor to complete SponsorshipNo action
Enrollment Status	Pre-enrolledEnrolled	Contact applicant to complete enrollmentNo action
Adjudication Status	IncompleteProvisionalAdjudicated	 Contact adjudicator to initiate adjudication Background investigation is process; no action required Background investigation completed; no action required
Issuance Status	 Blank Issuance Request Pending Batch submitted/completed Batch delivered Active Replacement in Process 	 If prior three sections are completed, contact sponsor to investigate Card being printed; no action required Card being shipped; no action required Card ready for pick-up; contact applicant to collect/activate card No action No action

Edit Returned Request for Verification

DOIAccess 3.0 – Edit Returned Request for Verification



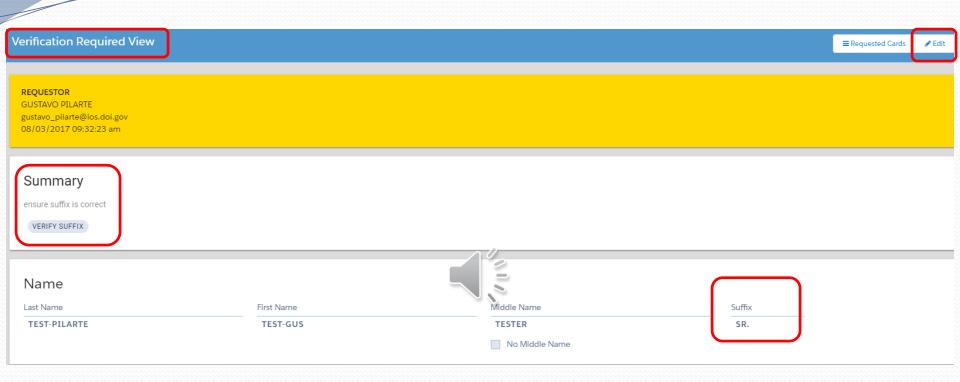
 Select Requested Cards from the homepage dashboard to see the status of all cards requested by you

DOIAccess 3.0 – Edit Returned Request for Verification

DOI 🖺 ACCESS	HOME			
Requested Cards				
STATUS	FULL NAME	AFFILIATION - PERSON ID	BUREAU	LAST UPDATE DATE
VERIFICATION REQUIRED	Test-Pilarte , Test-Gus Tester	EMPLOYEE - NO PERSON ID	OS - 60 - 60701210	08/03/2017 09:40:58 am
SPONSORED	TEST-CONT-GUS , TEST-CONT-PILARTE SAVAGE	CONTRACTOR - NO PERSON ID	OS - 60 - 60701210	07/14/2017 08:18:44 am
SPONSORED	TESTSTSMITH , TESTBOB GREATNAMETTT	EMPLOYEE - NO PERSON ID	OS - 60 - 60701210	07/11/2017 11:50:06 am
SPONSORED	TESTS-CONT-PILARTE, TESTS-CONT-GUS PELE	CONTRACTOR - NO PERSON ID	OS - 60 - 60701211	07/03/2017 03:45:04 pm
SPONSORED	TESTS-EMP-PILARTE , TESTS-EMPL-GUS FRANKIE	EMPLOYEE - NO PERSON ID	OS - 60 - 60701211	07/03/2017 01:55:04 pm
SPONSORED	TEST-EMP-PILARTE , TEST-EMP-GUS FRIDAY	EMPLOYEE - NO FERSON ID	OS - 20 - 20000000	07/03/2017 09:25:04 am
SPONSORED	TESTER , GUS NMN	EMPLOYEE - NO PEDSON ID	OS - 15 - 15000000	06/26/2017 03:50:08 pm
SPONSORED	TESTER , JUDE BOSSLADY	CONTRACT NO PERSON ID	OS - 15 - 15000000	06/21/2017 03:25:12 pm

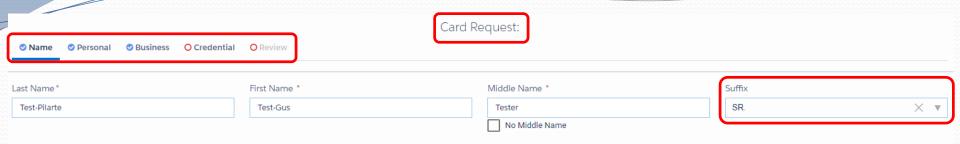
- Under the Status column find records with Verification Required status and click on the record
- These records have been sent back by the Sponsor and require additional verification and/or corrections

DOIAccess 3.0 – Edit Returned Request for Verification



- Record will open in the Verification Required view
- The Summary section contains the comments typed by the Sponsor before returning as well as the fields that need to be verified
- If a change must be made, select the Edit button on the top right hand of the screen

DOIAccess 3.0 – Edit Returned Request for Verification

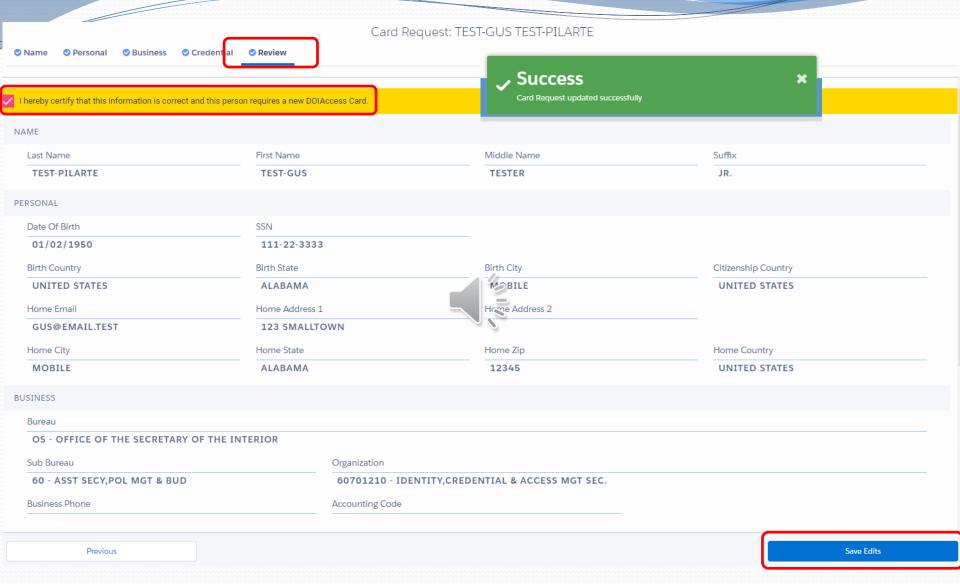


- Edit will take you to the editable Card Request form
- You may select any section to edit without needing to select the Next button
- When done editing, select the Review tab, no need to click "Next".

Must match legal documents.

Next

DOIAccess 3.0 – Edit Returned Request for Verification

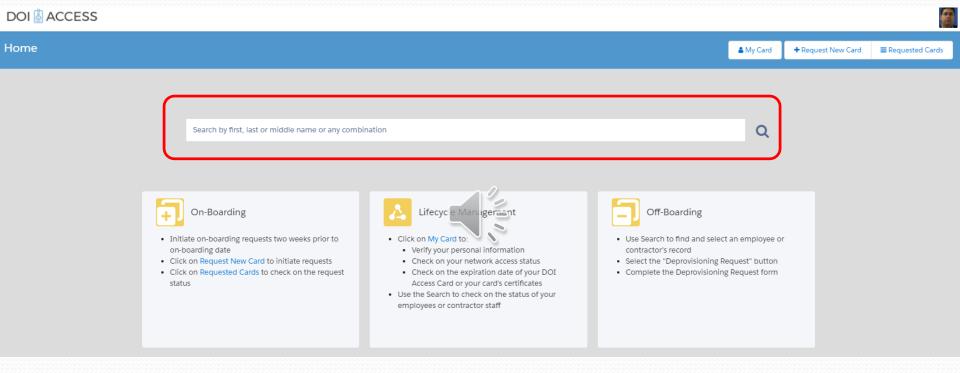


- Certify that your changes are correct and save your Edits
- A "Success" message will appear after "Save Edits" is selected



DOIAccess 3.0 – Search for a Record

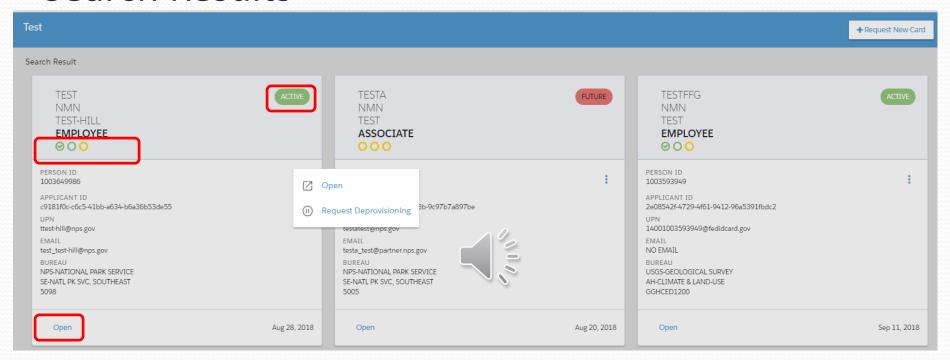
Click on Search to locate other applicant's records



- Enter first, last or middle name or any combination
- Use % for wild card search
- Click on the magnifying glass or "enter" key on your keyboard

DOIAccess 3.0 – Search for a Record

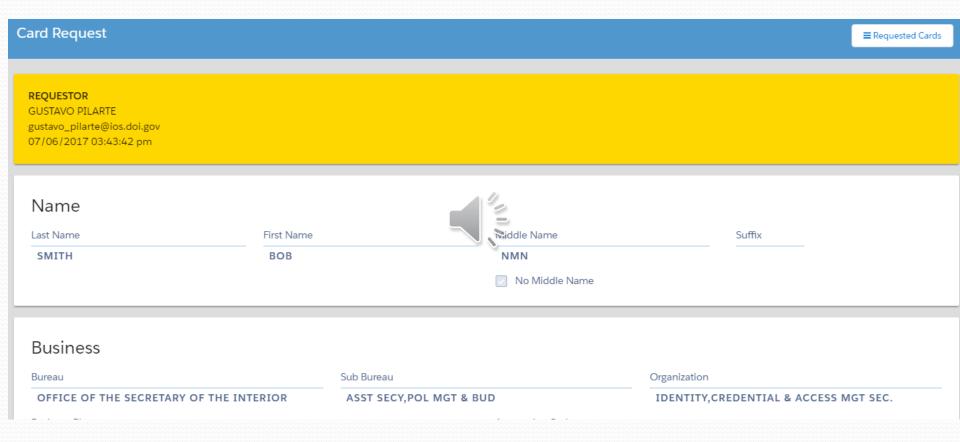
Search Results



- Search will find records in any status; hover cursor over green/red check/x-mark to see status
- Employment status value located on the top Right corner (Active, Future, Terminated and Suspended)
- Click on "Open" button to go to Applicant Details page

DOIAccess 3.0 – Search for a Recess

Search Results – Applicant Details

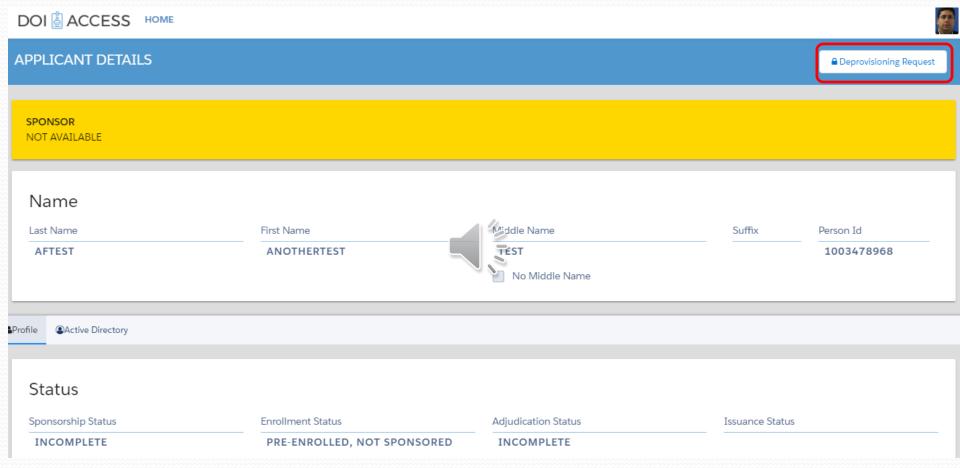


- Applicant Details page provides you business and credential information for an individual.
 - System will not display photo, date of birth, social security number and other personal data

43

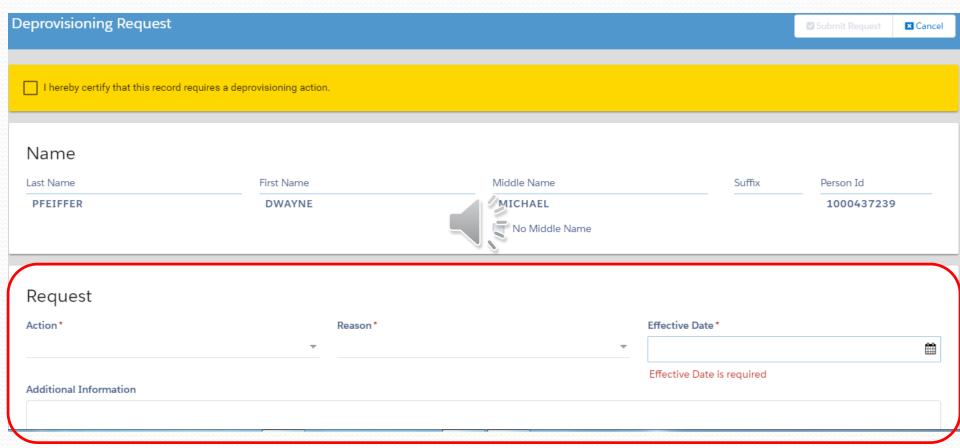


Search Results - Applicant Details



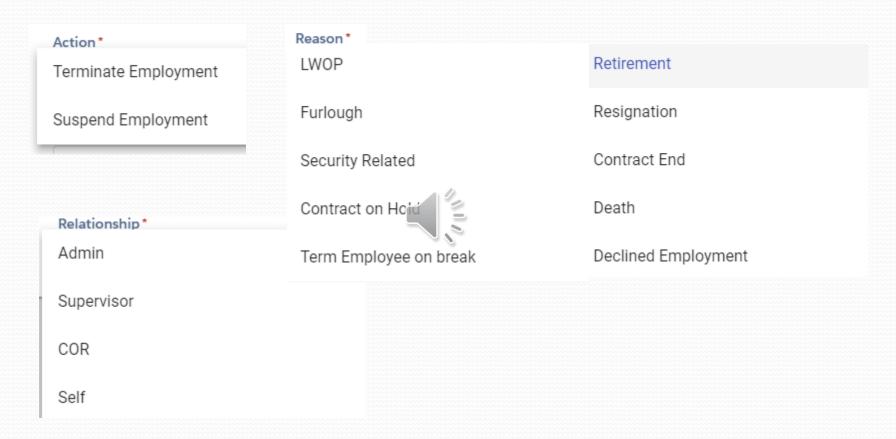
- Search for and open the record you wish to deprovision, following the steps used in Search for a Record
- Deprovisioning Request is at the top right hand corner of the Applicant Details page

Deprovisioning Request Form

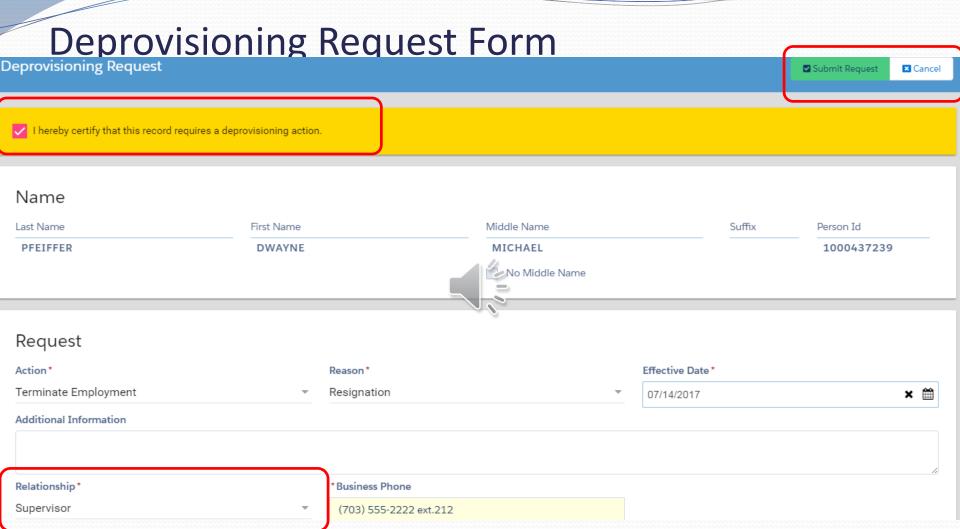


Completed the deprovisioning request fields on the bottom half of the page

Deprovisioning Request Form



 Action, Reason and Relationship drop-down menus help further specify the deprovisioning request



- Certify that the information entered is accurate and select Submit or Cancel
- Relationship field requests <u>your</u> relationship to the person being deprovisioned

Further Information

Bureau Leads

•	BIA	Lynn McCollough	703-390-6698
•	BLM	Help Desk	800-256-4357
•	BOR	Erin Quinn	303-445-2709
•	BSEE/BOEM/OS	Julie Hartsock	703-787-1435
•	FWS	Dave Hudson	703-358-1830
•	IBC/ONRR	Bryan Gock	303-716-4132
•	NPS	Keith Drexel	202-354-1982
•	OIG	Miranda Sanderson-Callard	703-487-5416
•	OSM	Yolande Texidor	202-513-0815
•	OST	Leon Craig	202-208-6618
•	USGS/SOL	Sarah Bemis	703-648-7395

DOI ICAM Google Site:

https://sites.google.com/a/ios.doi.gov/icam/home?pli=1