



By Michelle Dunahue

Robotic Process Automation

Robotic Process Automation (RPA) is the use of software with machine learning capabilities to handle high-volume, repeatable and rule driven tasks that require humans to perform. These tasks can include queries, calculations and maintenance of records and transactions. Think of a “BOT” as a digital worker.

IBC has developed the Process Automation Branch (PAB), a team of highly intelligent and motivated individuals to develop automations not only to enhance our processes at IBC but to provide RPA services to our clients. Currently, the RPA team has developed 6 automated processes to date and are working on 3 additional processes.

The PAB team is here to make your workday easier by creating an automated process that will pull a report, fill in a spreadsheet and various other tasks. All you need to do is follow the link below and fill out a Robotics Process Automation Submission form:

https://forms.office.com/Pages/ResponsePage.aspx?id=urWTBhhLe02TQfMvQApUIDwp-y6USDdLoYrvngxVc_IURFI0TUMxSThQOTFJNFQ5VjdaMFdOVzVFRi4u

The RPA team can be reached at the following email: IBC_FMD_AOSD_RPA@ibc.doi.gov

Please check back next month for more exciting news from the RPA team.