



Monthly User Group Meeting: Agencies Migrating from Treasury to IBC

June 2026



IBC.DOI.GOV

6/16 Agenda

Topic	Presenter
Intro/IBC Updates	Brent Stevenson
ETravel updates	Meredith Day/Giselle Sachse
TDY Updates	Donnie Bivens
PCS Updates	Donnie Bivens
Charge Card Support Center Updates	Andrea Hall
Q&A	All



Overarching Updates

- Several points of engagement with GSA/Treasury
- Timing of FY27 IAA's
- Current Status of Adding Customer Agencies



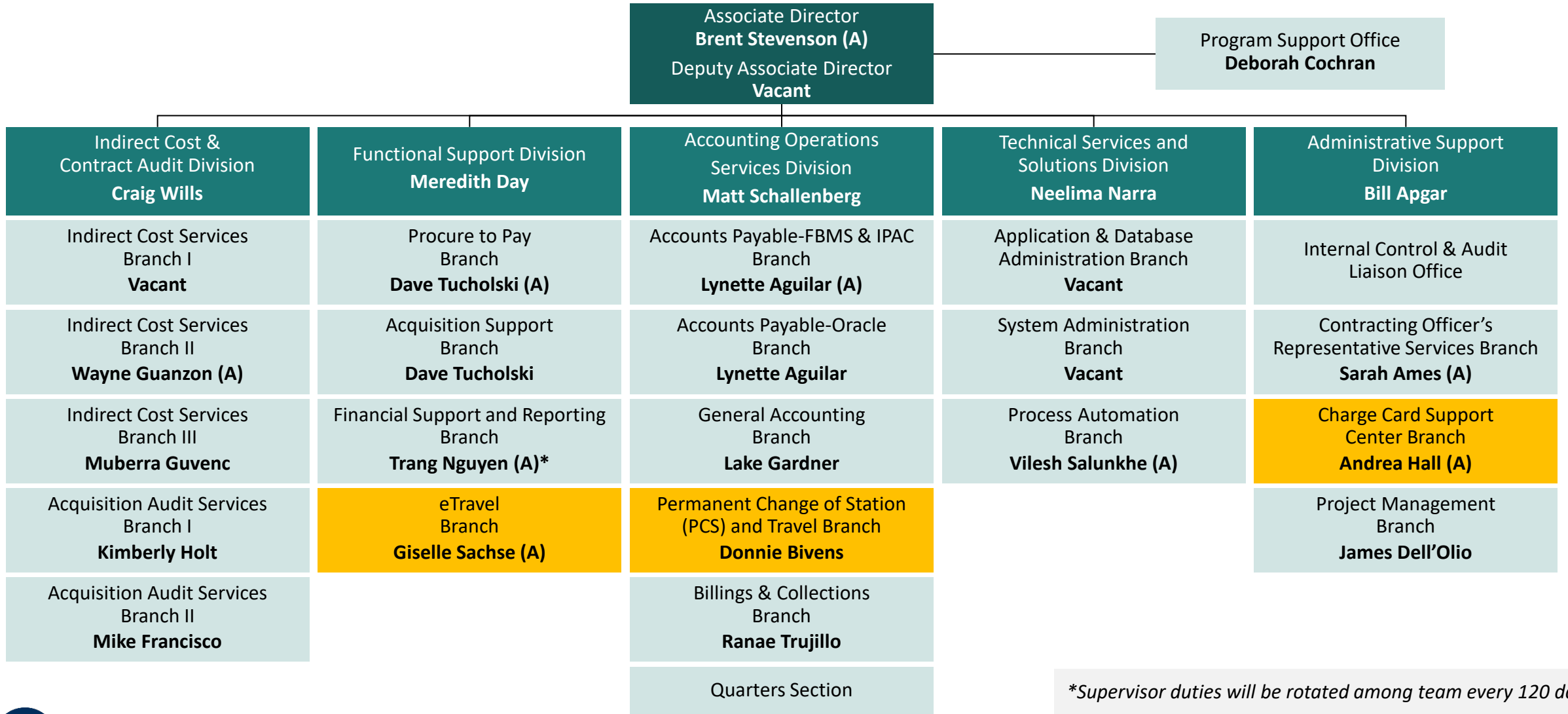
Agencies IBC will be Supporting

- Transitioning from Treasury to IBC for CCSC/ETR/TDY services (14)
 - Armed Forces Retirement Home
 - Denali Commission
 - Farm Credit Administration
 - Federal Maritime Commission
 - Gulf Coast Ecosystem Restoration Council
 - Inter-American Foundation
 - National Endowment for the Humanities
 - Office of Government Ethics
 - U.S. Privacy & Civil Liberties Oversight Board
 - Farm Credit System Insurance Corporation
 - U.S. Federal Labor Relations Authority
 - Consumer Financial Protection Bureau
 - U.S. Occupational Safety & Health Review Commission*
 - National Archives & Records Administration
- Currently at capacity to support these service lines

*Only utilizing IBC support for ETR and TDY services



IBC-FMD Org Chart



**Supervisor duties will be rotated among team every 120 days*



Etravel Updates

- August 3rd GO.gov go-live for TCSC customers
- GSA and IBM are still working on the solution to transition customers from TCSC to IBC. GSA should have an update next month.
- Working with CFM on processes requiring coordination from CFM, IBC, and customer agencies, such as line of accounting updates, new traveler profiles, and documents that error in GO.gov or financial system.
- IBC Customer Central with GO.gov resources:
 - <https://ibc.doi.gov/FMD/eTravel/GoGov-Treasury>
- Next GSA-TCSC Travel Services Working Group session is on July 8th at 1 PM ET.



TDY Post-Audit Program Overview

- Objective: Risk-based post-audit process focused on compliance, improper payment prevention, and audit readiness.
- Tier 1 (100% Review) – High-risk vouchers
- Tier 2 (25–50% Sample) – Medium-risk vouchers
- Tier 3 (5–10% Random Sample) – Remaining vouchers
- Recommended DOI/IBC Approach:
 - 100% review of high-risk vouchers
 - 10% random sample of all remaining TDY vouchers
 - Targeted reviews based on trends, client requests, and audit findings



TDY Risk-Based Sampling Framework

Tier 1 – High Risk (100% Review)

- AEA, premium-class, foreign, invitational travel
- Manual payments, adjustments, advances
- High-dollar vouchers, lodging over per diem
- Combined personal/official travel, constructive travel
- Foreign air carrier use, late vouchers, separated employee claims

Tier 2 – Medium Risk (25–50% Sample)

- Long-term TDY, multiple destinations/modes
- Frequent travelers, local travel, training/conferences
- Travel card delinquency history
- Reimbursements between \$2K–\$5K



TDY Audit Focus Areas

Audit Review Elements

- Authorization & funding validation
- Transportation, lodging, and per diem compliance
- Miscellaneous expenses and receipt verification
- Travel card compliance
- Internal Travel Policy and FTR compliance

Common Findings: Per diem errors, missing receipts, lodging discrepancies, unsupported expenses, travel card non-compliance.



PCS Relocation Program Status

Current Relocation Program Activities

- Relocation services currently being provided to multiple client agencies, including agencies serviced through IBC payroll and NFC payroll providers.
- Ongoing coordination with CFM to establish processes for integrating relocation financial data into agency financial management systems.
- Development of relocation reporting and accounting workflows to support financial transparency and audit readiness.

Key Issues Under Review

- Taxable relocation income reporting remains under evaluation for agencies utilizing NFC payroll processing.
- Additional coordination required to determine responsibilities for relocation tax reporting and payroll processing.
- Current impact appears limited to agencies utilizing NFC payroll services, while agencies utilizing IBC payroll services have an established process.



Charge Card Support Center

Services Overview

- Engagement with contracting bank regarding new services of offerings that deviate from the existing services or standards
- Process applications and changes to existing accounts
- Provide a program coordinator to support the customer agency during normal business hours
- Provide assistance with OMB inquiries concerning travel card activity
- Manage training program for cardholders and A/OPCs



Charge Card Support Center

Services Overview (cont'd)

- Provide assistance to resolve issues with the charge card vendor
- Distribute monthly delinquency reports
- Perform a monthly syncing charge card numbers expiration dates in the travel system to the charge card vendor



Charge Card Support Center Updates

Status Updates

- Developed the target system architecture for the pilot. Will vet target with stakeholders.
- Working with CFM to identify transition activities.
- Working with stakeholders to confirm the target pilot agency.
- Confirmed with GSA/Citi that the same contract/task order will be utilized. This means there is no need to reissue cards or modify existing hierarchies.



Charge Card Support Center Updates

Accomplishments

- Established a collaborative bi-weekly partnership meeting with GSA, ESC, and Treasury to support successful agency onboarding and program implementation.
- Executed 13 signed Interagency Agreements (IAAs) with agencies onboarding to receive charge card support services.
- Onboarding opportunities are becoming limited as we approach capacity. Agencies interested in partnering with FMD are encouraged to execute IAAs and begin the transition process soon.



Q&As

