



Monthly User Group Meeting: Agencies Migrating from Treasury to IBC

August 2026



Major Announcement

- TCSC announced it will continue to support travel services through 4/30/27
 - This would include eTravel, TDY Voucher Audit, and Travel Charge card services (as defined by IBC)
- Purchase Card & Relocation/PCS Services will still be transitioned from TCSC on 10/1/26 as previously scheduled



Agencies Going Live on Go.Gov August 2026

- The following agencies will go-live on Go.Gov in August 2026 and will continue to be supported by TCSC on travel services (eTravel, TDY Voucher Audit, and Travel Charge Card) through 4/30/27
 - Armed Forces Retirement Home
 - Denali Commission
 - Farm Credit Administration
 - Gulf Coast Ecosystem Restoration Council
 - Inter-American Foundation
 - National Endowment for the Humanities
- IBC will begin purchase card and relocation support (if applicable) beginning 10/1/26 for these agencies and begin support for travel services listed above on 5/1/27



Agencies Going Live on Go.Gov April 2027

- The following agencies will stay on Concur through April 2027 and will continue to be supported by TCSC on travel services (eTravel, TDY Voucher Audit, and Travel Charge Card) through 4/30/27
 - Consumer Financial Protection Bureau
 - Farm Credit System Insurance Corporation
 - Federal Labor Relations Authority
 - Federal Maritime Commission
 - National Archives & Records Administration
 - Office of Government Ethics
 - Occupational Safety & Health Review Commission
 - Privacy & Civil Liberties Oversight Board
- IBC will begin purchase card and relocation support (if applicable) beginning 10/1/26 for these agencies and begin support for travel services listed above & Go.Gov on 5/1/27



Updates

- IBC support beginning May 2027 coincides with IBC's implementation of Go.Gov for its existing customer agencies
- FY27 IAA's will be prorated for support relating to:
 - eTravel
 - TDY Voucher Audit
 - Travel Charge Card
 - Note IBC's charge card service includes both purchase & travel card support functions. Purchase card support will be for a full year of support while travel card support under this same service line will be prorated 5/1-9/30
- Anticipate FY27 IAA's will come out in mid-late August
 - Buyer facilitated orders



PCS Relocation

- **Relocation Operations:** Taxable relocation reporting processes have been established with continued coordination to address agency-specific payroll requirements.
- **Financial Integration:** End-to-end procedures and process flows have been established to define roles, responsibilities, and handoffs between Customer Agencies, IBC and CFM supporting consistent financial processing and accountability.
- **Financial Reporting & Compliance:** Relocation reporting and accounting workflows are in place to enhance financial transparency, strengthen internal controls and support audit readiness.



Charge Card Updates

- Treasury Transition
 - Treasury will continue servicing many external agencies through **April 2027** for travel cards.
 - IBC is on track to begin onboarding of purchase/fleet card customers on October 1, 2026.
 - CCMC continues coordinating with Treasury to ensure a smooth transition.
- Continue developing onboarding materials, documentation, and implementation plans to support a seamless customer transition.
- Customer Service Improvements:
 - Standardized operating procedures.
 - Enhanced knowledge management resources.
 - Improved customer communications.
 - Expanded reporting capabilities.
 - Long-term goal of enhanced customer portal and self-service resources.



Charge Card Updates – Cont'd

- Continuing coordination with GSA to obtain access to the Citi Enterprise Access System (EAS).
- Training:
 - New agency onboarding and orientation materials are under development to support future customer transitions..
- Customer Feedback Initiative:
 - Short customer satisfaction surveys will be included with selected CCMC communications.
 - Survey responses will help identify opportunities to improve service
 - Agencies are encouraged to participate.

